

## Parmenion recommends Multi-Factor Authentication (MFA)

To enhance security for advisers, paraplanners and administrators, and to help protect the client information held by financial advice firms, Parmenion recommends multi-factor authentication (MFA).



### What is MFA?

MFA means using something you have (an app on your phone or tablet) and something you know (username and password) to log in to your account.

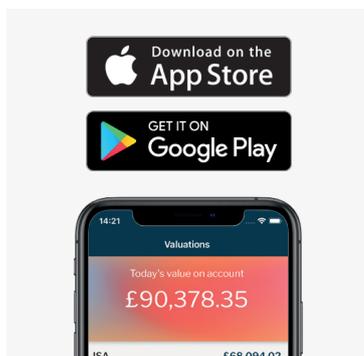
Using it makes it far less likely that your account could be compromised than with single-factor authentication, where you only need something you know (username, password and PIN) for access.



### Why is it important?

In a world where cybercrime is on the up, single-factor authentication is no longer enough. Multi-factor authentication significantly reduces the chances that an unauthorised user can access your Parmenion account.

Using it means you can be confident that your information - and your clients' information - is much more secure.

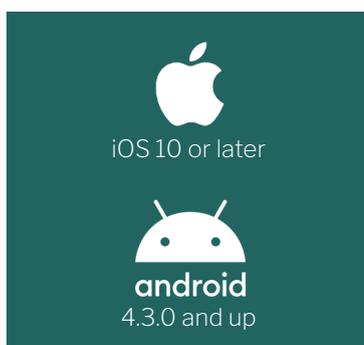


### How does it work?

Once you've confirmed your firm wants to use MFA, all of your Parmenion users will need to download the Parmenion app onto the device they want to use for authentication. A mobile phone or tablet is ideal.

Then, next time they log in, they'll get an alert on that device asking them to link it and set up a recovery phone number.

Once that's done, they can log in to Parmenion securely by simply approving the notification on their phone.



### Will it work on any mobile phone or tablet?

The Parmenion app is compatible with iPhones running iOS 10 or later and Android devices on Android 4.3.0 and up. If you're not sure what version your device is using, you can usually find it in your phone settings under Software updates.

### What do I need to do next?

Simply let your Relationship Manager know that you'd like to increase your account security with MFA, and we'll switch it on for all the Parmenion users in your firm.